RHP 12 Learning Collaborative Guest Speakers

September 30, 2019



Improving Health through Technological Innovation

Bill Eubanks – Senior Vice President and Chief Integration Officer, UMC Health System

Bill Eubanks serves as the Senior Vice President and Chief Integration Officer for University Medical Center Health System. Bill holds both a Bachelor of Business Administration and a Masters of Business Administration degree from Texas Tech University in Lubbock, Texas. Bill has held several positions during his tenure at UMC including executive leadership positions in IT and Revenue Cycle operations. His current role includes executive oversight of the Health System's Clinical Integration organizations. Bills is a certified professional in Health Information Management Systems, and also holds the Certified Healthcare CIO designation. He is a member of the Health Information Management Systems Society and the College of Health Information Management Executives.



HHSC's Medicaid Priorities

Stephanie Stephens – Deputy State Medicaid Director, Texas Health and Human Services Commission

Stephanie Stephens serves as the Deputy State Medicaid Director at the Texas Health and Human Services Commission (HHSC). She provides strategic direction and oversight of policy and quality for Texas Medicaid and the Children's Health Insurance Program (CHIP). Ms. Stephens has over 15 years of experience in Texas health and human services policy, finance, and operations. She first joined HHSC in 2008 as a Medicaid and CHIP policy analyst and promoted through the Medicaid CHIP organization and HHSC. Her prior leadership roles have included Senior Policy Advisor and Policy Director in HHSC's Office of Social Services where she directed strategy, analysis, development, and implementation of eligibility policy for Texas social service programs. Before joining HHSC, Ms. Stephens served as health and human services budget analyst at the Texas Legislative Budget Board for over 4 years.



Challenges & Solutions in Healthcare Financing

Kay Ghahremani – President & CEO, Texas Association of Community Health Plans

Kay Ghahremani is the President and Chief Executive Officer for the Texas Association of Community Health Plans (TACHP), with over 20 years of experience in health care administration and management. In her current role, Kay directs a membership of 12 health plans sponsored by regional and local health systems across Texas that collectively serve over 2 million Texans. Ms. Ghahremani advocates for issues important to the mission of supporting and strengthening the delivery of health care in Texas communities, particularly for individuals at lower and moderate incomes. Kay previously served as the Texas Medicaid Director for the Health and Human Services Commission, directing services for over 4 million people monthly. In this capacity, Ms. Ghahremani managed a large organization dedicated to the complex operations of the Texas Medicaid and CHIP programs. During her three-year tenure, Texas Medicaid expanded its managed care program statewide and improved health care delivery for individuals with complex health conditions. Prior to becoming the Texas Medicaid and CHIP director, Kay served as the Medicaid and CHIP Policy Director for over five years. She has held several progressively challenging positions in health care during her professional career involving the design, implementation and operations of government programs. Ms. Ghahremani holds a master's degree from the Lyndon Baines Johnson School of Public Affairs.



Urban Hospital & HSC Physician Practice Perspective

Melissa Matlock – DSRIP Program Manager, Northwest Texas Healthcare System

Melissa Matlock is the DSRIP Program Manager at Northwest Texas Hospital in Amarillo, Texas. She has been in the DSRIP trenches since the very beginning, serving on the Executive Committee for RHP 12 during its formation. Her background includes rural healthcare and small-town advocacy through her career in Economic Development for the City of Lamesa. She lives in Canyon with her husband of 22 years and 16-year old daughter. She spends her free time internet stalking her 20-year old daughter who is a Fighting Texas Aggie.



Urban Hospital & HSC Physician Practice Perspective

Edna Thelusma – Senior Director, Texas Tech University Health Sciences Center

Edna Thelusma is the Senior Director for the Office of Strategic Initiatives within the Texas Tech Health Science Center School of Medicine. In this role Edna is responsible for the day to day leadership of both the Delivery System Reform Incentive Program (DSRIP) and Network Access Improvement Program (NAIP). In addition, Edna and her team provide strategic project management support, as well as, data analytic tools to the School of Medicine Lubbock and the Permian Basin School of Medicine. While Edna is new to the healthcare industry she is no stranger to the post-secondary academic setting or leading in highly regulated industries. Prior to joining TTUHSC Lubbock she spent approximately 17 years in various leadership roles at Universal Technical Institute, a leader in automotive education.



Rural Hospital Perspective Kelsey Haley, RN, BSN – Clinical Informatics, Hemphill County Hospital District

Kelsey Haley is the Clinical Informatics Nurse and Director of Quality at Hemphill County Hospital District, where she has served for three years. In this role she provides education and training to the providers and nurses, conducts quality reporting to the state including DSRIP reporting, and manages the quality improvement processes. She attended Oklahoma State University, where she met her husband, John. From there she graduated with a Bachelors of Science in Nursing degree from the University of Central Oklahoma in May of 2015. She and John live on a family ranch in Canadian, Texas. She recently received her Master's in Business Administration, Healthcare Management from Western Governor's University. Kelsey has a relentless passion for serving in the healthcare industry, particularly in the rural setting. Her goal is to increase the accessibility of quality healthcare to our community members while extending service lines throughout the region, all the while ensuring that Hemphill County Hospital District will be one that delivers quality care for the foreseeable future as a leader in rural healthcare.



Rural Hospital Perspective

Janet Sammann – Patient Care Navigator, Castro County Hospital District

Janet Sammann is the Patient Care Navigator at Castro County Hospital District in Dimmitt. She is an EMT-Basic and a Certified Community Health Worker. Her duties include Indigent/Charity care coordination along with developing and implementing community outreach for CCHD. Janet also holds a Bachelor of Science from Texas A&M University and a Master of Ministry in Christian Counseling from Covington Seminary.



Community Mental Health Center Perspective

Bre'Ann Boyd – Business Support Coordinator, West Texas Centers

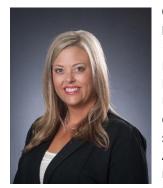
Bre'Ann started with West Texas Centers in March 2015. She took the position of Business Support Coordinator in June 2016. Bre'Ann has a degree in Software, Business, and Accounting from Texas State Technical College. Bre'Ann also has certifications from Microsoft that assist in the reporting and data analysis aspect of her job. Bre'Ann received the Spirit of Excellence Award while working at Shannon Medical Center in San Angelo, Texas in November 2014. Bre'Ann has also been recognized for her commitment to quality work and team work while at West Texas Centers. Bre'Ann currently lives in Beaumont, Texas with her husband and two dogs.



Community Mental Health Center Perspective

Bobby Carter, LPC – Director of Crisis Services and Associate Hospital Administrator, StarCare

Bobby received his Bachelors in Psychology from Lubbock Christian University and a Master's in Counseling from Texas Tech University. Bobby is a License Professional Counselor (LPC) and has been employed by StarCare for almost 11 years. Bobby started out working on the ACT Team and did that for little over two years and since leaving the ACT Team, he has worked in crisis services. Bobby started out as a crisis case manager and now is the Director of Crisis Services and the Associate Hospital Administrator at Sunrise Canyon.



Community Mental Health Center Perspective

Marle Antu, LDC, LPC-Intern – Behavioral Health Division Director, StarCare

Marle Antu. LCDC, LPC-Intern, is the Behavioral Health Division Director for StarCare Specialty Health System. Marle received her Master's Degree in Counseling from Wayland Baptist University, and is a Licensed Chemical Dependency Counselor and Licensed Professional Counselor Intern. Marle has been employed by StarCare for 17 years, during which time she has served as the Children and Youth Mental Health Service Director and as the Outpatient Clinic Administrator. Marle actively participates in community engagement opportunities and is member of several advocacy groups in Lubbock. She previously chaired the Lubbock Interagency Networking Counsel (LINC) and serves as a board member for Brynne's Smiles Non-Profit. Marle is committed to ensuring the provision of quality mental health services to individuals with severe and persistent mental illness, as well as bringing education to the community regarding mental health and substance abuse issues.